



UNIVERSITY OF NAIROBI

INFORMATION & COMMUNICATION TECHNOLOGY (ICT) CENTRE

Quality Objectives

Revised January 23, 2017

1. To manage University ICT financial resources efficiently in compliance with set budgetary levels
2. To improve service delivery in the University by implementing at least two Information Systems every year
3. To increase the level of automation in the University by 1% annually through enhancing University ICT resources
4. To enhance competitiveness and image of the University by assisting it to be among the top 5 in Africa and top 500 in the international ranking of Universities by 2018

A handwritten signature in black ink, appearing to read 'I. Otieno'.

Ibrahim Otieno
Director ICT Centre